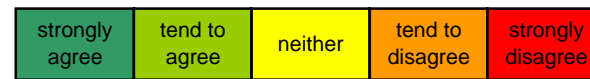




Based on 570 responses: 564 questionnaires returned using an online methodology, & 6 paper based, giving a response rate of 63%.

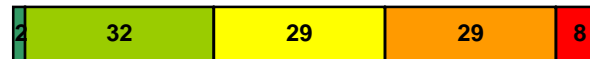
Fieldwork period: 7th - 28th June 2007.

Trend data comparisons (where available) are shown, as are comparisons to Ipsos MORI Norms, Central Government norms, data from the CLG survey in 2005 & data from the Senior Civil Service Survey 2006 (all where possible).



Please indicate how strongly you agree or disagree with each of the following statements:

1. The Department as a whole is well managed



2. It is safe to speak up & challenge the way things are done in my team/division



3. I am committed to helping the Department achieve its objectives



4. My line manager is committed to my development



5. I understand how my work contributes to the objectives of the Department



6. I intend to be working for the Department in 12 months' time



7. Deadlines in our team are usually reasonable, and we can negotiate when necessary



	% Agree					
	CLG Quarter 2	CLG Quarter 1	Ipsos MORI Overall	ODPM 2005	SCS 2006	Central Government
1. The Department as a whole is well managed	34	20		28	37	34
2. It is safe to speak up & challenge the way things are done in my team/division	65					
3. I am committed to helping the Department achieve its objectives	90	84	75		96	
4. My line manager is committed to my development	71	61				
5. I understand how my work contributes to the objectives of the Department	84	85			95	77
6. I intend to be working for the Department in 12 months' time	65	58	58	62	58	
7. Deadlines in our team are usually reasonable, and we can negotiate when necessary	54	51				



Based on 570 responses: 564 questionnaires returned using an online methodology, & 6 paper based, giving a response rate of 63%.

Fieldwork period: 7th - 28th June 2007.

Trend data comparisons (where available) are shown, as are comparisons to Ipsos MORI Norms, Central Government norms, data from the CLG survey in 2005 & data from the Senior Civil Service Survey 2006 (all where possible).

	Response Distribution					% Agree					
	strongly agree	tend to agree	neither	tend to disagree	strongly disagree	CLG Quarter 2	CLG Quarter 1	Ipsos MORI Overall	ODPM 2005	SCS 2006	Central Government
10. My line manager is effective in delivering results	31	46	14	6	3	76	72			54	
11. I know how to report unfair treatment	23	46	16	13	2	69	62		66		
12. I receive regular & constructive feedback on my performance	17	38	20	18	6	56	51	43	49	52	52
13. My views on things that affect me & my work are taken seriously by senior staff	13	39	26	16	6	51	33		41		
14. In my view bullying & harassment are very rare in this organisation	14	33	30	15	8	46					
15. I know what the Department is here to do	27	54	13	4	2	81	88				
16. I would recommend CLG as a good place to work	11	40	31	13	6	51	41	52		68	52



Based on 570 responses: 564 questionnaires returned using an online methodology, & 6 paper based, giving a response rate of 63%.

Fieldwork period: 7th - 28th June 2007.

Trend data comparisons (where available) are shown, as are comparisons to Ipsos MORI Norms, Central Government norms, data from the CLG survey in 2005 & data from the Senior Civil Service Survey 2006 (all where possible).

	Response Distribution					% Agree					
	strongly agree	tend to agree	neither	tend to disagree	strongly disagree	CLG Quarter 2	CLG Quarter 1	Ipsos MORI Overall	ODPM 2005	SCS 2006	Central Government
17. I have personally been subjected to bullying or harassment in the last 12 months	5	10	9	19	57	15					
18. I understand & support the steps being taken in the Transformation Programme to improve the Department's capacity & performance	10	38	29	14	8	48	36		38		
19. I would report bullying or harassment if it happened to me or a colleague	37	39	12	9	2	76					
20. People here are treated with dignity & respect	12	50	23	11	3	63	62	56	81	68	72
21. Taking salary & pensions into account, I am fairly rewarded for what I do	8	38	23	22	9	46	49				
22. My line manager can be relied upon to provide advice & support if I encounter problems with the behaviour of others at work	29	42	20	7	2	71					
23. I would like to see the Department as a whole deal more effectively with inadequate staff performance	36	39	21	3		75	68				



Based on 570 responses: 564 questionnaires returned using an online methodology, & 6 paper based, giving a response rate of 63%.

Fieldwork period: 7th - 28th June 2007.

Trend data comparisons (where available) are shown, as are comparisons to Ipsos MORI Norms, Central Government norms, data from the CLG survey in 2005 & data from the Senior Civil Service Survey 2006 (all where possible).

						% Agree					
	strongly agree	tend to agree	neither	tend to disagree	strongly disagree	CLG Quarter 2	CLG Quarter 1	Ipsos MORI Overall	ODPM 2005	SCS 2006	Central Government
24. My Manager ensures I take advantage of my full flexitime & holiday entitlement	21	32	30	12	5	53	51				
25. My line manager takes my views on things that affect me seriously	34	42	16	6		76	73				
26. I would feel confident in reporting unfair treatment	20	42	17	16	4	62	49				
27. In my view discrimination is very rare in this organisation	14	36	32	13	5	50					
28. My job is interesting & is developing my strengths & talents	21	48	17	11	4	69	62				
29. I frequently work beyond my conditioned hours	32	30	16	16	7	62	56		56		
30. Morale is good within my team – we pull together	21	49	18	9	3	70	56	30	43		



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Fieldwork period: 7th - 28th June 2007.

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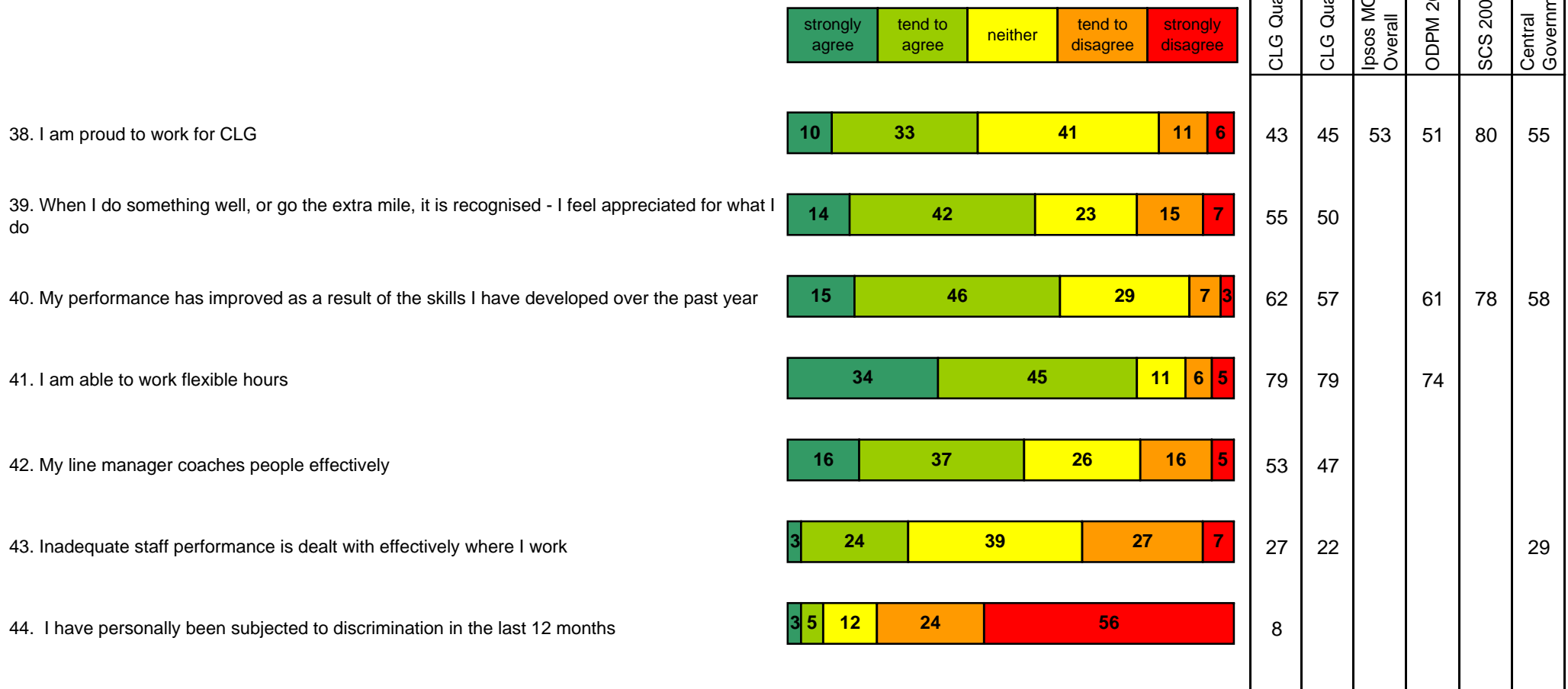
	%					% Agree					
	strongly agree	tend to agree	neither	tend to disagree	strongly disagree	CLG Quarter 2	CLG Quarter 1	Ipsos MORI Overall	ODPM 2005	SCS 2006	Central Government
31. My team is well managed	22	49	18	7	4	71	63		63		64
32. Overall, the performance & reputation of the Department is improving	5	31	45	14	6	35	28				
33. If bullying & harassment were reported I would be confident that action would be taken	9	31	33	19	9	40					
34. I am satisfied with my working conditions	8	55	18	15	4	64	58				
35. In our team, we know who our customers & stakeholders are, & we regularly look for ways to serve them better	29	55	12		3	84	82				70
36. I have personally witnessed bullying or harassment in the last 12 months	6	14	14	25	42	19					
37. The Department does a good job of keeping me informed about matters affecting me	5	47	29	15	4	53	50		54		50



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Fieldwork period: 7th - 28th June 2007.

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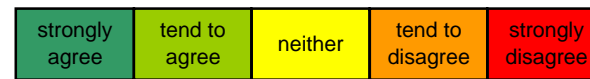
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45. I think it is safe to speak up & challenge the way things are done in the Department

46. Everyone in our team has the opportunity to show what they can do



	% Agree					
	CLG Quarter 2	CLG Quarter 1	Ipsos MORI Overall	ODPM 2005	SCS 2006	Central Government
45. I think it is safe to speak up & challenge the way things are done in the Department	33	30			28	50
46. Everyone in our team has the opportunity to show what they can do	66	51				



Based on 570 responses: 564 questionnaires returned using an online methodology, & 6 paper based, giving a response rate of 63%.

Fieldwork period: 7th - 28th June 2007.

Trend data comparisons (where available) are shown, as are comparisons to Ipsos MORI Norms, Central Government norms, data from the CLG survey in 2005 & data from the Senior Civil Service Survey 2006 (all where possible).

**For managers of one or more members of staff (base size=304):**

48. I see it as my responsibility to deal with inadequate staff performance regarding the people I manage



49. The people I manage have the skills they need to do their job well



8. Please describe the working atmosphere in your Team:



9. Please describe the working atmosphere in the Department as a whole:



	% Agree					
	CLG Quarter 2	CLG Quarter 1	Ipsos MORI Overall	ODPM 2005	SCS 2006	Central Government
48. I see it as my responsibility to deal with inadequate staff performance regarding the people I manage	99	94				
49. The people I manage have the skills they need to do their job well	81	78			70	55
8. Please describe the working atmosphere in your Team:	86					
9. Please describe the working atmosphere in the Department as a whole:	55					

## Technical Details

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Questionnaires were distributed online on 7th June 2007 among 898 members of staff at Communities and Local Government.

Fieldwork ran from 7th June until 28th June 2007

Reminders for the online survey were sent out on Friday 15th June, Thursday 21st June and Wednesday 27th June 2007.

Results are based on a total of 570 questionnaires – 564 online questionnaires and 6 paper based questionnaire. A response rate of 63%.

Trend data comparisons (where available) are shown, as are comparisons to Ipsos MORI Norms, Central Government norms, data from the CLG survey in 2005 & data from the Senior Civil Service Survey 2006 (all where possible).

Where results do not sum to 100, this may be due to computer rounding or multiple responses.

An asterisk (\*) indicates a finding of less than half of one percent, but greater than zero

Unless otherwise stated, results are based on all respondents.



